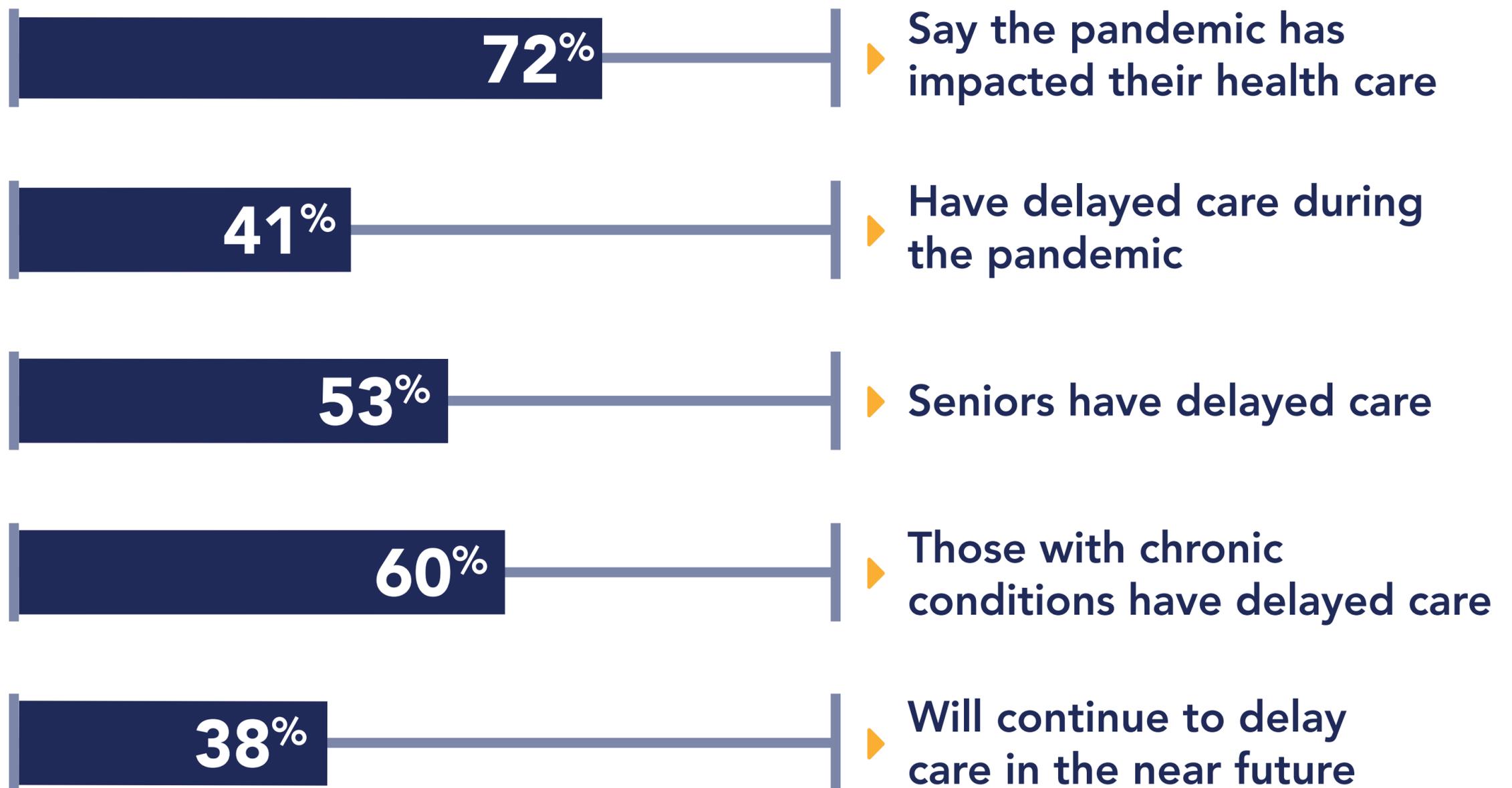


Many, including vulnerable populations, are delaying health care.



Trust in doctors is high, but respondents worry about the safety of traditional clinics.

58%

view their doctor as the most trusted source of coronavirus information

41%

are concerned about being able to see their doctor in a safe environment



Telehealth usage nearly triples previously documented averages.

Used telehealth in the last 90 days  **28%**

Satisfaction rate with telehealth for recent users  **89%**

Comfortable using telehealth today  **46%**



44%

of those with chronic conditions have used telehealth



11%

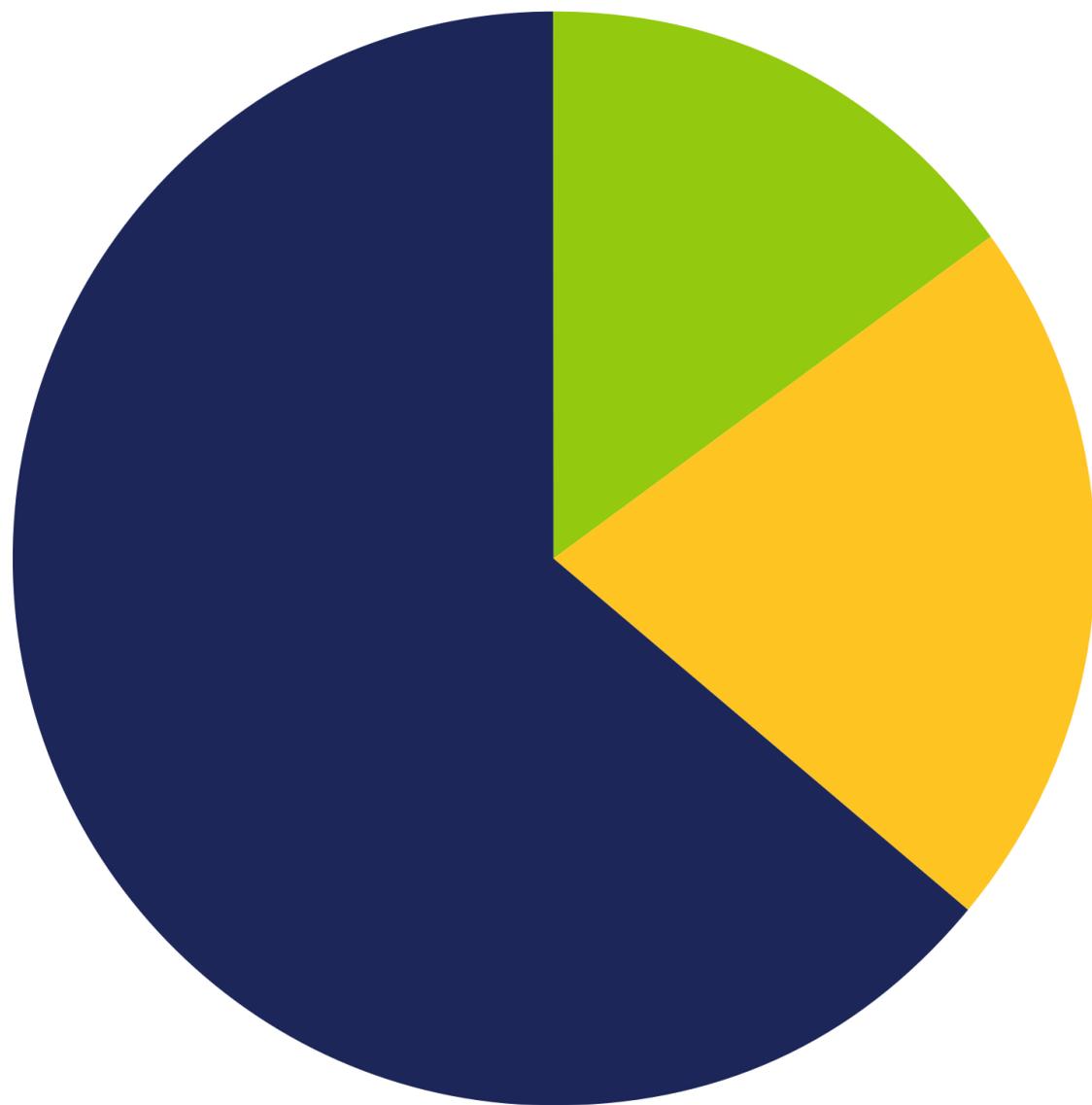
used a smartphone app to help manage a condition



32%

would be open to trying a smartphone app

Nearly two-thirds would like to be tested for coronavirus.



● **64%**
Would like to be tested

● **21%**
Would not like to be tested

● **15%**
Unsure

24% know someone who has contracted coronavirus



Pharmacy usage remains strong; mail-order prescriptions increase

Received prescription medications in the last 90 days

47%

Got their medications from a local pharmacy

90%

Had medications home-delivered from a local pharmacy

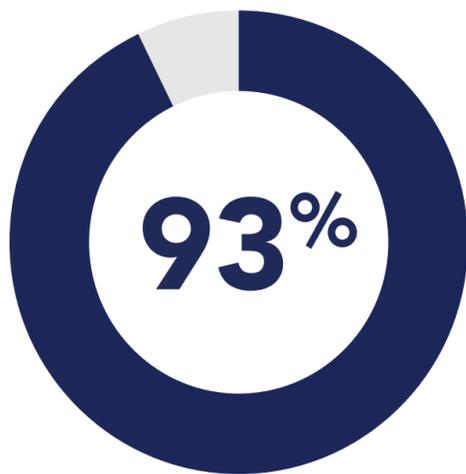
9%

Got medications through a mail-order pharmacy

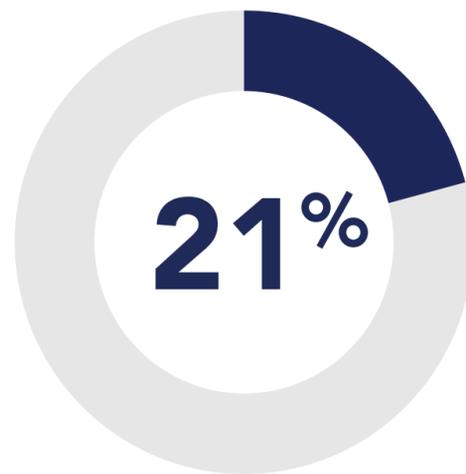
24%



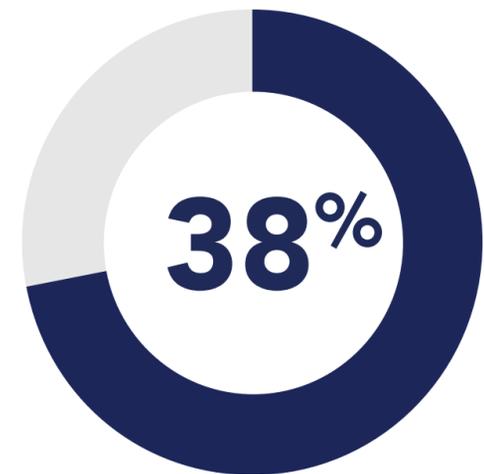
Rise in unemployment creates higher anxiety about losing health coverage



respondents who report having health coverage

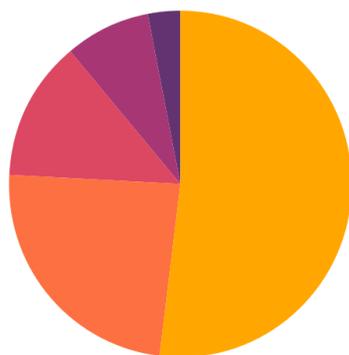


insured who worry about losing their coverage in the next 6 months



of uninsured who would pay \$75-\$300/month for coverage

Insurance sources in this survey

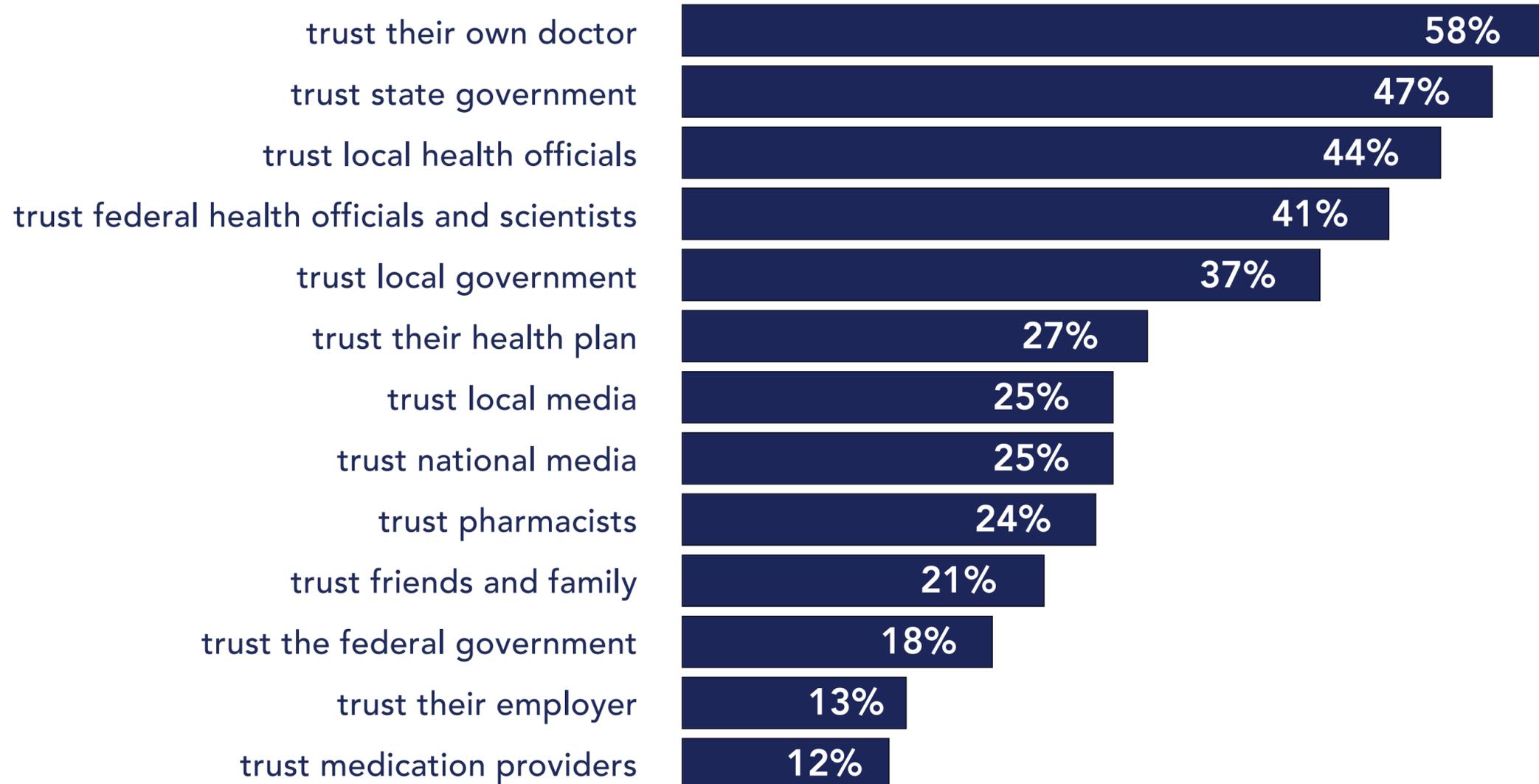


- 52% Employer-sponsored
- 24% Medicare
- 13% Individual coverage
- 8% Medicaid or state program
- 3% Other/don't know



Those surveyed trust their doctors for reliable coronavirus information.

Trust in media and federal government is low.

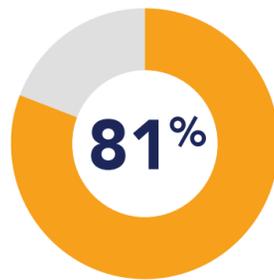


Demographic composition of the 1,263-person sample

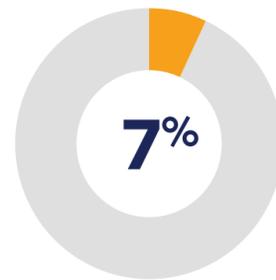


● **55%**
female

● **45%**
male



white



Asian



African
American



Hispanic



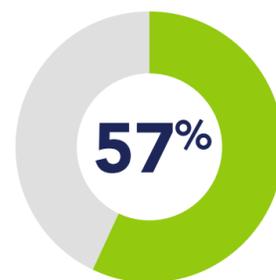
no college
experience



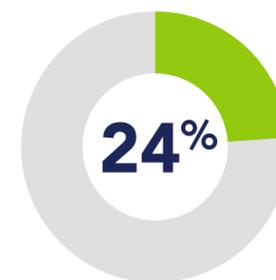
some college
experience



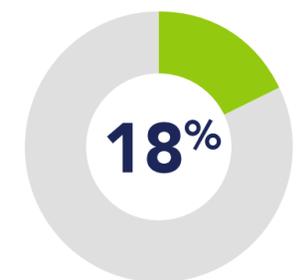
4-year degree
or higher



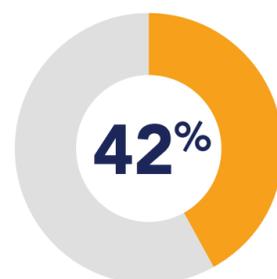
suburban



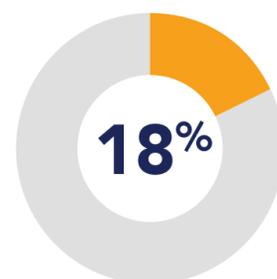
urban/city



rural



unemployed
(includes retirees)



have been furloughed
or had hours reduced



How the pandemic is impacting basic needs

11%

say the pandemic has a significant impact on their ability to pay for food

10%

report a significant impact on their ability to pay rent/mortgage

12%

report significant impact on their ability to pay bills

24%

report significant impact on their overall financial situation



Many are uncomfortable visiting medical settings during the pandemic



Of those interested in being tested...



Data points available from this national survey

Standard demographics

Health insurance status

Employment status

Basic needs and social determinants of health

Trusted sources of pandemic information

Trusted sources of pandemic treatment advice

Personal impact of the pandemic

Attitudes about “reopening” the country

Attitudes about life in 2021

Recent usage of health care services

Future (intended) usage of health care services

Comfort levels in various medical settings

Adoption of alternative settings such as telehealth

Attitudes by persons who receive infusions/injections

Attitudes about coronavirus testing

Value of health insurance

Attitudes about societal reentry

To request additional survey data, please contact **Communication Director Leah Hunter** (lhunter@achp.org).

